



**Department of Business, Economic Development &
Tourism
Creative Industries Division**

Tax Credit Hub

August 6, 2026

Project Overview

Current: TYLER has developed an online Tax Credit Hub application to allow production companies to apply for film tax credits online and for STATE staff to review the submissions, certify the tax credits, provide a certification letter, and generate reports. STATE would like to add enhancements to the online application.

Enhancements: DBEDT CID would like to add enhancements to the online application

- Expand Portal Storage Capacity
- Changes to the Pre-production Registration Form (PRF)
- Changes to the Hawaii Production Report (HPR) Enhancements

Fees & Cost Structure: Hybrid



Development

\$49,214



Hosting

*\$800 annual



Maintenance / Support

*\$14,200 annual



Transaction Fees

2.5% cc or \$1 eCheck

*Amounts listed do not include General Excise Tax

Transaction Fees Breakdown

- Credit/debit card or eCheck fee:
 - 2.5% Credit/debit card fee; or
 - \$1.00 eCheck fee

Statutory Fee(s)

- 0.2% of tax credit claimed

Revenue

- FY2027 (from FY25) transactions: 23
- FY2027 (from FY25) DBEDT revenue: \$69,534
- FY2027 (from FY25) Tyler HI revenue: \$1,015

Mahalo!

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