



**County of Maui
Department of Finance**

Transient Accommodations Tax (TAT) Payment Processing

June 4, 2026

Project Overview

Current State: The County currently operates an online TAT payment system, but enhancements are required to support new system integrations, including:

- Integration between FAST Enterprises system and Tyler's payment processor
- Need for secure, streamlined payment transmission and verification for credit card payment

Solution: Tyler will implement a secure payment processing integration that:

- Enables FAST Enterprises system to transmit TAT amounts due to Tyler's payment processor
- Provides secure online payment interface for credit card transactions

Fees & Cost Structure: Transaction Based



Development

\$0.00*



Hosting

\$0.00 annual



Maintenance / Support

\$0.00** annual



Transaction Fees

\$2.50***

*Estimated development cost: \$9,090.00 plus GET

**Estimated maintenance and support cost: \$12,000.00 / yr plus GET (Base Tier, small project based on estimated work hours)

***Each completed transaction includes a \$2.50 transaction fee, plus an additional credit card processing. Additional details provided on the following page.

Transaction Fees

- \$2.50 transaction fee, plus
- Credit/debit card processing fee:
 - 2.5% credit/debit card fee

Statutory Fee(s)

- Varies

Annual Revenue

- Maui CY2025 online revenue: \$69M
- Projected online transactions: 6,000
- Projected Tyler HI revenue: \$15,000

Mahalo!

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