



**County of Hawaii
Department of Finance**

Short-Term Vacation Rentals (STVR) Payment Processing

June 4, 2026

Project Overview

Current State: The County currently processes STVR registrations through a separate application system and plans to transition to the new Deckard platform.

- Payments occur prior to application approval, resulting in refunds or payment adjustments

Solution: Tyler will implement a secure payment processing integration that:

- Integrates Deckard Technologies platform with Tyler's payment processor
- Enables post-approval payment processing for STVR registrations and renewals
- Provides reporting and secure transaction handling

Fees & Cost Structure: Transaction Based



Development

\$0.00*



Hosting

\$0.00 annual



Maintenance / Support

\$0.00** annual



Transaction Fees

\$2.50***

*Estimated development cost: \$11,770.00 plus GET.

**Estimated maintenance and support cost: \$12,000.00 / yr plus GET (Base Tier, small project based on estimated work hours).

***Each completed transaction will include a \$2.50 transaction fee, plus an additional credit card or eCheck processing fee. Additional details provided on the following page.

Transaction Fees

- \$2.50 transaction fee, plus
- Credit/debit card or eCheck processing fee:
 - 2.5% credit/debit card fee, or
 - \$1.00 eCheck fee

Statutory Fee(s)

- Varies

Annual Revenue

- Hawaii FY2025 online revenue: \$275K
- Projected online transactions: 6,000
- Projected Tyler HI revenue: \$15,000

Mahalo!

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