



Department of Labor & Industrial Relations Unemployment Insurance

Payment Processing

June 4, 2026

Project Overview

Solution: Allow Netacent Inc. to securely connect to TYLER payment processing services

- a. Provide secure connection
- b. Pass an individual or company Employer Contribution Payment amount due for online credit card or eCheck payments
- c. Pass an individual or company Employee Overpayment Collection Payment amount due for online credit card or eCheck payments
- d. Provide a payment interface for user to submit and complete payment information
- e. Transmit successful payment verification to STATE system
- f. Establish of transaction reporting and fund disbursement standards

Fees & Cost Structure: Transaction Based



Development

\$0.00*



Hosting

\$0.00 annual



Maintenance / Support

\$0.00 annual**



Transaction Fees

\$2.50***

*Estimated development cost to Tyler Hawaii is \$33,696.32 (including GET)

**Estimated maintenance and support cost: Tier 3 (Extra Large Project): \$36,000 - \$48,000 / yr plus GET.

***For all transactions completed, there will be a Transaction Fee of \$2.50 plus an additional fee for credit card / eCheck payments. Details on the following page.

Transaction Fees Breakdown

- Transaction fee of \$2.50 plus
- Credit/debit card or eCheck fee:
 - 2.5% Credit/debit card fee; or
 - \$1.00 eCheck fee

Statutory Fee(s)

- Varies

Annual Revenue

- DLIR FY2025 transaction volume below
- Employer Contribution Payments:
72,700 payments x \$2.50 fee = \$181,750
- Overpayment Collections: \$2,400 payments x \$2.50 fee = \$6,000

Mahalo!

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