

Access Hawaii Committee (AHC) Meeting

June 4, 2026, 01:00 p.m.

ETS Conference Room B-30, 1151 Punchbowl Street, Honolulu, Hawaii 96813

This meeting will be conducted remotely. Members of the public may participate via interactive conference technology (ICT) or in person at the physical meeting location indicated above.

[Join the meeting now](#)

Meeting ID: 222 614 710 227 00

Passcode: 2kR7yw2L

Or call in (audio only): +1 808-829-4853, 816052580#

Phone conference ID: 816 052 580#

Agenda

- I. Call to Order; Roll Call
- II. Review and Approval of April 2, 2026 Meeting Minutes
- III. Public Testimony

Individuals who are unable to provide testimony at this time will be allowed an opportunity to testify when specific agenda items are called.

Individuals may provide oral testimony at the meeting or may submit written testimony in advance of the meeting via email ahcinfo@hawaii.gov or via mail addressed to 1151 Punchbowl Street B10, Honolulu, Hawaii 96813, Subject: *AHC Testimony*.

In accordance with Hawai'i Revised Statutes, Section 92-3 and the Committee's prior vote on August 22, 2025, testimony will be limited to five minutes per person per agenda item, at the discretion of the Chair to modify this limit at any given meeting. Testimony can be presented through the virtual Teams conference room or in person at the physical meeting location indicated above.

- IV. Review and Approval of Statements of Work (SOWs); Discussion and Appropriate Action

1. SOWs Under Review

- a. **County of Maui – Department of Finance – Transient Accommodations Tax (TAT) Payment Processing - SOW**

Tyler Hawaii currently provides an online TAT payment application that enables taxpayers to submit payments electronically and allows County staff to generate reports through an administrative module. The purpose of this SOW is to enable the County of Maui to securely transmit TAT amounts due from the County's new FAST Enterprises system to Tyler's secure payment processor for the acceptance of online credit card payments.

Development fee: \$0.00

Hosting fee: \$0.00

Maintenance and Support fee: \$0.00

Transaction fee: \$2.50 transaction fee plus 2.5% credit card processing fee

b. **County of Hawaii – Department of Finance – Short-Term Vacation Rentals Payment Processing - SOW**

Short-Term Vacation Rental (STVR) registrations are currently submitted through the Planning Department’s EPIC system, where applicants provide required forms and support documentation for staff review for completeness and compliance. The purpose of this SOW is to enable the County of Hawaii to integrate Deckard Technologies’ platform with Tyler’s payment processor to support secure processing of STVR registration and renewal payments following application approval. The solution will support a post-approval payment workflow and provide reporting and reconciliation capabilities.

Development fees: \$0.00

Hosting fees: \$0.00

Maintenance and Support fees: \$0.00

Transaction fees: \$2.50 transaction fee plus 2.5% credit/debit card or \$1.00 eCheck processing fee

c. **Department of Labor and Industrial Relations – Unemployment Insurance – Payment Processing - SOW**

This SOW allows Netacent Inc. to securely connect to Tyler’s payment processing services. This will provide a secure connection, pass individual or company employer contribution payment amounts due for online credit card or eCheck payments, pass individual or company employee overpayment collection payment amounts due for online credit card or eCheck payments, provide payment interface for user to submit and complete payment information, transmit successful payment verification to the State system, and establish transaction reporting and fund disbursement standards.

Development fees: \$0.00

Hosting fees: \$0.00

Maintenance and Support fees: \$0,00

Transaction fees: \$2.50 transaction fee plus 2.5% credit/debit card or \$1.00 eCheck processing fee

V. Update on the Accessibility Compliance Roadmap for Internet Portal Services: Discussion and Appropriate Action

Tyler Hawaii will present a progress summary report outlining the accessibility roadmap designed to meet the new accessibility guidelines for individuals with disabilities.

VI. Portal Program Manager’s Report; Discussion and Appropriate Action

1. Tyler Hawaii Bimonthly Report – Portal Program Updates

Tyler Hawaii manages the ehawaii.gov services under the State internet portal contract. This bimonthly report provides an overview of the recent activities, customer feedback, financial reports, upcoming projects, awards, service updates, and agreements.

VII. Good of the Order

1. Suggestions from Committee for items to discuss at the next meeting.

2. Next Meeting: August 6, 2026.

VIII. Adjournment

This interactive conference technology meeting will allow participants to enable live closed captioning during the meeting.

AHC meeting packet can be downloaded from <https://ahc.ehawaii.gov/meetings/packets/>

In the event the audiovisual connection to the Teams meeting is lost, the meeting may be recessed for up to thirty (30) minutes to restore communication. If communication cannot be restored within thirty minutes, the meeting may be continued to an alternative date and time. In the meantime, please try to reconnect to the meeting with the same link used to initially access the meeting. If the meeting is continued at an alternative date and time, notice will be posted and sent out.

Auxiliary Aid or Accommodation Due to Disability

If you require an auxiliary aid/service or other accommodation due to a disability, contact Catherine Arellano-Alcotas at (808) 587-9826 or email ahcinfo@hawaii.gov as soon as possible. Requests made as early as possible have a greater likelihood of being fulfilled. Upon request, this notice is available in alternate/accessible formats.