

SECOND AMENDED ECRIM FEE AGREEMENT
BY
THE STATE OF HAWAII DEPARTMENT OF THE ATTORNEY GENERAL,
HAWAII CRIMINAL JUSTICE DATA CENTER
AND
HAWAII INFORMATION CONSORTIUM, LLC, DBA TYLER HAWAII

Whereas eHawaii.gov is the internet portal through which the State of Hawaii (State) electronically provides public information, access to public information, and access to premium services.

Whereas, State and Hawaii Information Consortium, Inc. entered into that certain contract for portal manager services dated December 29, 1999.

Whereas, pursuant to that December 29, 1999 contract for portal manager services, the State of Hawaii Department of the Attorney General and Hawaii Information Consortium, Inc., entered into that certain Service Level Agreement dated April 19, 2000.

Whereas, pursuant to the December 29, 1999 contract for portal manager services and the April 19, 2000 Service Level Agreement, the Department of the Attorney General, Hawaii Criminal Justice Data Center (HCJDC) and Hawaii Information Consortium, Inc., entered into that certain Statement of Work dated August 26, 2003, for the provision of an online criminal conviction search application (eCrim).

Whereas, following the successful rebid by Hawaii Information Consortium, LLC, formerly known as Hawaii Information Consortium, Inc., to provide portal manager services, State and Hawaii Information Consortium, LLC, entered into that certain Agreement (contract) dated December 3, 2007, which includes by reference Request for Proposals No. RFP-08-011-SW.

Whereas, on July 8, 2008, the Department of the Attorney General and Hawaii Information Consortium, LLC, entered into that certain Agreement whereby all agreements between the parties entered pursuant to the December 29, 1999 contract are deemed to have been entered pursuant to the December 3, 2007 contract.

Whereas, on March 27, 2013, HCJDC and Hawaii Information Consortium, LLC, entered into that certain Fee Agreement Amendment (First Amended eCrim Fee Agreement) regarding fees for services provided on eCrim.

Whereas, HCJDC and Hawaii Information Consortium, LLC, dba Tyler Hawaii (TYLER), have agreed to update the eCrim fee for purchased criminal records from \$10.00 per record to \$12.00 per record, of which \$9.00 shall be credited to HCJDC, and \$3.00 shall be credited to TYLER as a portal administration fee.

Whereas, this \$2.00 fee increase represents an increase in the amount to be credited to HCJDC; there is no change in the \$3.00 portal administration fee credited to TYLER.

Now therefore, in consideration of the foregoing, effective July 1, 2025, the following sets forth the updated agreement between the parties:

FEES

1. Search criteria submission is \$5.00 per search (\$4 HCJDC/\$1 TYLER).

2. Purchased criminal records are \$12.00 per record (\$9 HCJDC/\$3 TYLER).
3. Subscribers are able to charge all search and record fees to their subscriber account.
4. Subscribers can purchase unlimited searches for \$1,000 per month (\$700 HCJDC/\$300 TYLER).
5. Subscribers cannot purchase unlimited records.

TYLER and HCJDC will adhere to the following disbursement and collection terms for eCrim:

The net amount, which equals the total of gross amount collected minus the sum of the portal administration fees, will be directly transferred to HCJDC by TYLER via ACH on a monthly basis (paid by the tenth business day of the following month).

In the event of any credit card payment being returned for any reason, TYLER may attempt to collect the original transaction amount plus a \$25.00 returned charge fee from the user.

In the event of a missing deposit or outstanding balance on a subscriber account for 90 days or more, TYLER will inform HCJDC and disable the subscriber account access. TYLER will attempt to make initial collections on the outstanding balance.

If TYLER is unable to collect the funds within two weeks, TYLER will notify HCJDC and deduct the outstanding balance from the next scheduled payment.

All fees and payment policies may be altered by mutual agreement between HCJDC and TYLER.

STAKEHOLDERS

Hawaii Criminal Justice Data Center

Kekuanao'a Building
465 S. King Street, Room 102
Honolulu, HI 96813

Hawaii Information Consortium, LLC, dba Tyler Hawaii

201 Merchant Street, Suite 1805
Honolulu, HI 96813

CHAIN OF COMMAND

STATE OF HAWAII

Philip Higdon, HCJDC Administrator
Susan Yonemura, Assistant Administrator
Marian Arela, Dissemination Services Section Supervisor

TYLER

Bertrand Ramos, General Manager
Janet Yee, Director of Operations
Zheng Fang, Director of Development
Julie Shohet, Partner Liaison

SIGN OFF

I, the undersigned, have the authority to make binding decisions and have the authority to sign on behalf of my respective agency/department regarding projects in collaboration with TYLER.

Date:

Date:

Philip Higdon
Administrator
Department of the Attorney General
Hawaii Criminal Justice Data Center

Bertrand Ramos
General Manager
Hawaii Information Consortium, LLC
dba Tyler Hawaii

REVIEWED AND APPROVED:

ACCESS HAWAII COMMITTEE

By: Christine Sakuda
Chief Information Officer
Office of Enterprise Technology Services
State of Hawaii

Date: _____