

# County of Kauai – Department of Finance



**Project Name:** Online Real Property Tax Payments

**Business Model:** Transaction Funded

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## Project Overview

### Problem:

- The existing Kauai Real Property Tax (RPT) Payment system involves a weekly manual file upload of RPT invoices, and the online balance due does not always reflect the current balance due to the frequency of uploading this file.
- The existing system is almost 20 years old.

### Solution:

- Migrate to Tyler's modern Payment Platform system.
- Integrate the Payment Platform with the County's backend iasWorld system so that real-time balances can be displayed without a manual upload of files, and online payments can be posted in real-time to iasWorld.

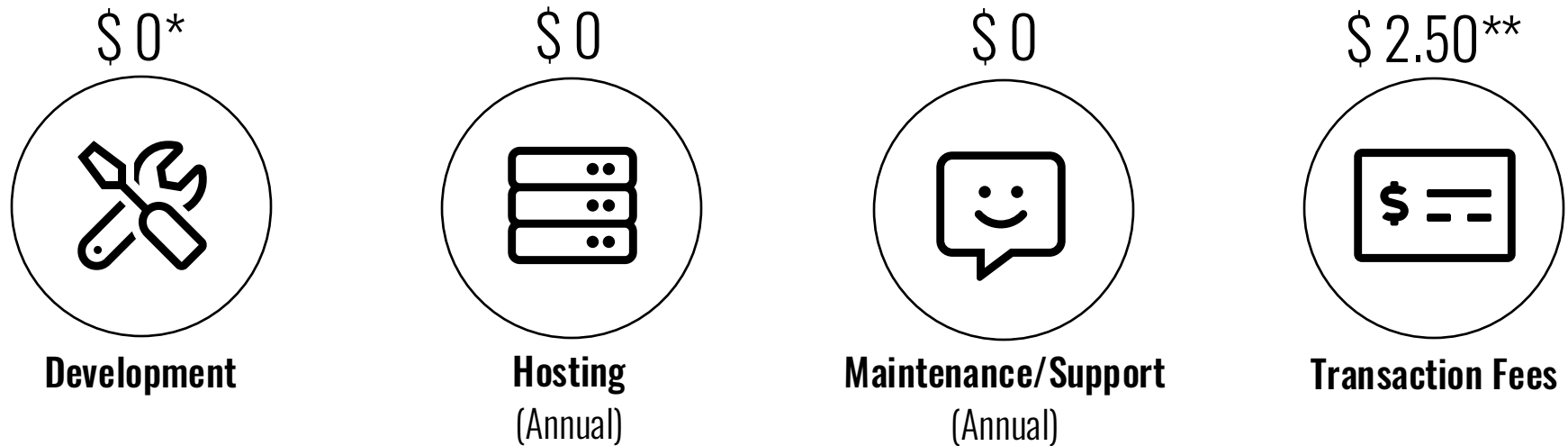
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## Fees & Cost Structure



\*\*For all transactions completed, there will be a Transaction Fee of \$2.50 plus an additional credit card /eCheck fee. Details on the following page.

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## Transaction Fees Breakdown

- Transaction fee of \$2.50 plus
- Credit/debit card or eCheck fee:
  - 2.20% Credit/debit card fee; or
  - \$1.00 eCheck fee

## Revenue

- FY2024 Kauai revenue: \$69,922,887.52
- FY2024 Tyler revenue: \$245,286.66

## Real Property Tax Fee(s)

- varies