County of Hawaii - Department of Liquor Control



Project Name: Licensing & Permitting Application

Business Model: Transaction Funded

Project Overview

Problem:

• The existing County of Hawaii Licensing & Permitting application was launched in 2017. There may be perceived financial barriers to using the online system.

Solution:

- The County will absorb the transaction fees for liquor license renewals and gross liquor sales percentage fees to increase use of the online system.
- Additional benefit: Online submissions reduce manual work and human-error in processing paper submissions.



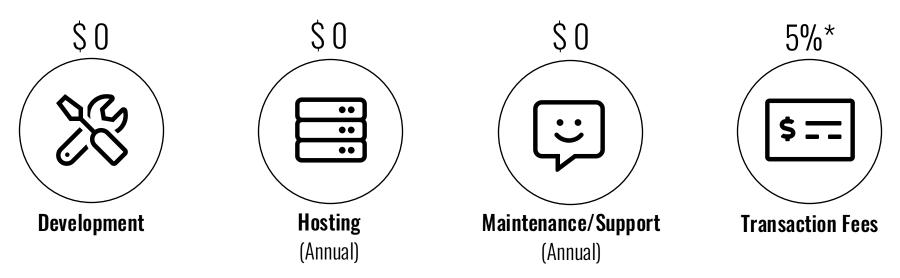
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Fees & Cost Structure



^{*}For all transactions completed, there will be a Transaction Fee of 5% plus an additional credit card /eCheck fee. Details on the following page.



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Transaction Fees Breakdown

- Transaction fee of 5% plus
- Credit/debit card or eCheck fee:
 - 2.5% Credit/debit card fee; or
 - \$1.00 eCheck fee

Licensing/Gross Liquor Sales Fee(s)

varies

Revenue

Liquor Licensing

- FY2024 County revenue: \$84,890
- FY2024 Tyler revenue: \$5,564

Gross Liquor Sales Percentage Fees

- FY2024 County revenue: \$100,403
- FY2024 Tyler revenue: \$5,661

