Project Summary
Department of Transportation Airports (DOTA)

Project Name: DOTA Payment processing

Business Model: Transaction Funded

Project Overview

Problem - Hawaii Department of Transportation - Airports (DOTA) only accepts cash, check, ACH and wire transfer payments. DOTA wants to accept credit card payments both online and at specific DOTA office locations.

Solution – Implement payments online and over the counter so public users can pay for their DOTA fees via credit card or eCheck; receive email confirmation; and allow DOTA staff to view online submissions, export the submitted form data via csv file, and view online fiscal reports.

Additional Benefits – Streamlined process for public users and DOTA; faster flow of funds into the DOTA bank account.
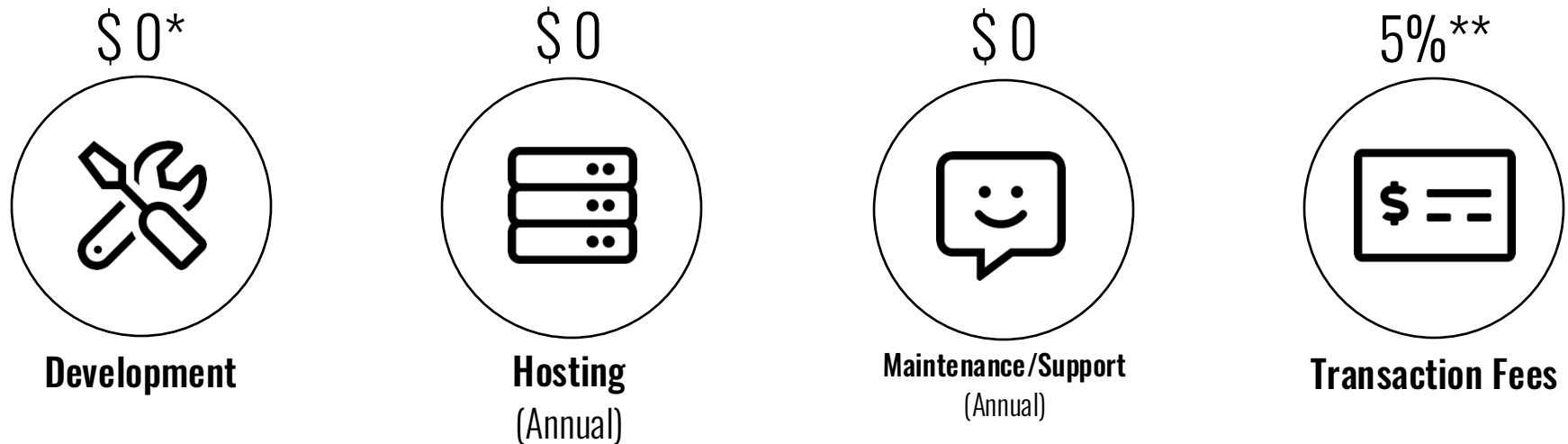
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Fees & Cost Structure

$ 0*	$ 0	$ 0	5%**
Development	**Hosting** (Annual)	**Maintenance/Support** (Annual)	**Transaction Fees**

  * Estimated cost to Tyler Hawaii for development is $6,000.

** Transaction fees are detailed on the following page.

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Transaction Fees Breakdown

- Transaction fee of 5% plus
- Credit/debit card or eCheck fee:
  - **2.5% Credit/debit card fee**
  - **$1.00** eCheck fee

Revenue

- FY2024 transactions: 16,400
- FY2024 revenue: $469,000
- Adoption rate: 20%
- Projected Tyler transactions: 3,280/year
- Projected Tyler revenue: $4,700/year

Statutory Fee(s)

- Various fees

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