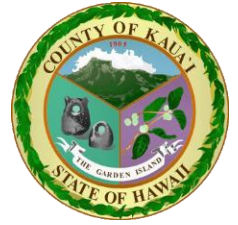


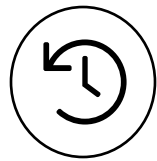
County of Hawaii and County of Kauai

Liquor Licenses and Permits

Application Review



CONTENT OUTLINE



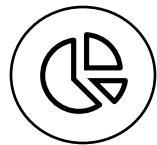
Background



Challenges & Objectives

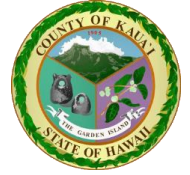
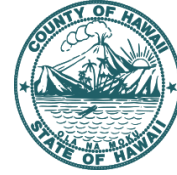


Solution



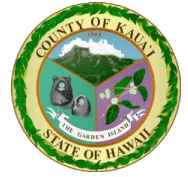
Metrics & Successes

Background



- The Liquor Licenses and Permits application allows Hawaii and Kauai County citizens to apply for, renew and pay for liquor control permits and fees online via credit card or echeck.
- Customized for each County while building similar core functionality
- The Hawaii Liquor Licenses and Permits application was launched on August 28, 2017
- Kauai Liquor Licenses and Permits launched on November 15, 2022

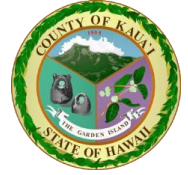
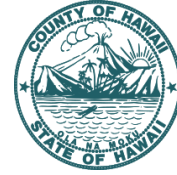
Challenges & Objectives



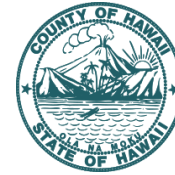
Challenges & Objectives

- Reliance on paper forms and checklists
- Desire to streamline intake process for licenses and permits
- Meet public's demand for online payments for licenses and permits

Solution



- The Hawaii and Kauai Liquor Web Services are an online solution for submitting liquor license and permit requests
- Allows users to
 - Submit Liquor License Applications and Renewals
 - Submit Direct Wine Shipper Permit Applications
 - Pay with credit card or eCheck
- County of Hawaii and County of Kauai can:
 - Manage applications, including approvals, denials, and withdrawals via an easy-to-use interface
 - Submit over the counter applications
 - View and edit existing records
 - Create new records
 - Download reports



County of Hawaii Liquor Licenses and Permits

[hawaii.gov](#)

[More](#)



LIQUOR LICENSES AND PERMITS

County of Hawai'i - Department of Liquor Control

[Home](#) [Forms](#) [Help](#)

Welcome

The County of Hawai'i Liquor Control online liquor license and permit service provides an easy and convenient way for businesses to initiate the licensing and permitting process.

Liquor License Original

The process of obtaining a Liquor license is highly regulated. To guide you through the process, a licensing officer is available. Start your application by providing preliminary information about your business. After receiving your information and application fee, a licensing officer will contact you to schedule an interview.

[Read more about what to expect](#)

[Start Your Application](#)

Liquor License Renewal

Businesses with a current liquor license are required to renew their license by June 30th.

To renew, submit your application with:

- a copy of the notarized page of application form [APPLICATION FOR RENEWAL OF LIQUOR LICENSE](#)
- a copy of your current [Hawai'i State Tax Clearance](#) or Hawai'i Compliance Express (HCE) [Vendor Compliance Certificate](#)
- a copy of your current [DCCA Annual Report](#)
- proof of liquor liability insurance, and
- renewal fee payment.

[Renew Your License](#)

Direct Wine Shipper Permit

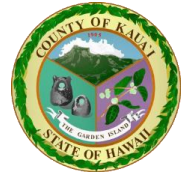
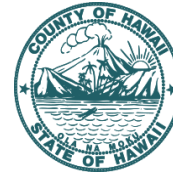
If your business plans to sell and ship wine to customers in the County of Hawai'i, a permit is required by law.

To apply, submit a permit application with:

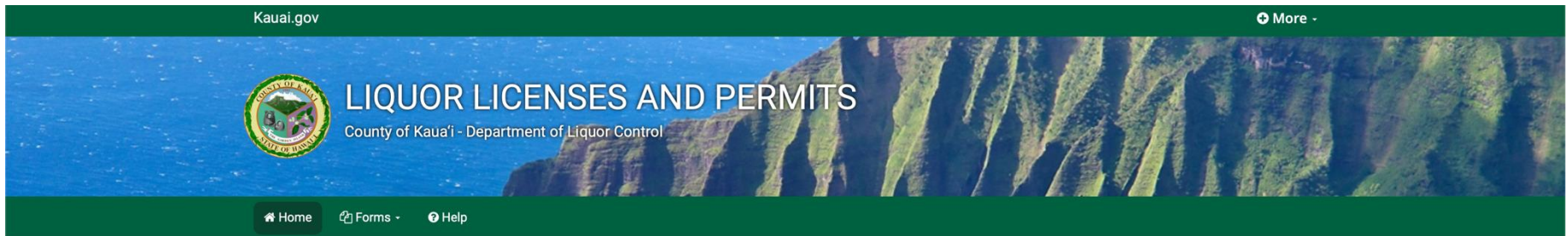
- a copy of your current Hawaii State General Excise Tax license
- a copy of your current Alcoholic Beverage License, and
- permit fee payment.

[1-Year Permit](#)

[2-Year Permit](#)



County of Kauai Liquor Licenses and Permits



Welcome

The County of Kauai Liquor Control online liquor license and permit service provides an easy and convenient way for businesses to initiate the licensing and permitting process.

Liquor License Original

The process of obtaining a Liquor license is highly regulated. To guide you through the process, a licensing officer is available. Start your application by providing preliminary information about your business. After receiving your information and application fee, a licensing officer will contact you to schedule an interview.

[Read more about what to expect](#)

[Start Your Application](#)

Liquor License Renewal

Businesses with a current liquor license are required to renew their license by June 30th.

To renew, submit your application with:

- a copy of the notarized application form [APPLICATION FOR RENEWAL OF LIQUOR LICENSE](#)
- a copy of your current [Hawaii State Tax Clearance](#) or Hawaii Compliance Express (HCE) [Vendor Compliance Certificate](#)
- a copy of your current [DCCA Annual Report \(optional\)](#)
- proof of liquor liability insurance, and
- renewal fee payment.

[Renew Your License](#)

Direct Wine Shipper Permit

If your business plans to sell and ship wine to customers in the County of Kauai, a permit is required by law.

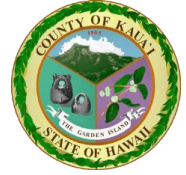
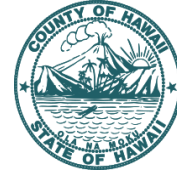
To apply, submit a permit application with:

- a copy of your current Hawaii State General Excise Tax license
- a copy of your current Alcoholic Beverage License, and
- permit fee payment.

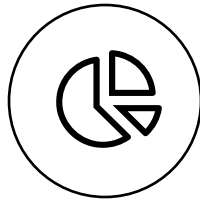
[Start Your Application](#)



Metrics & Successes

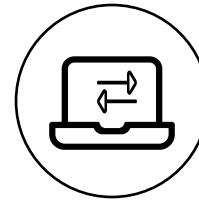


Hawaii Liquor Application:



\$350K

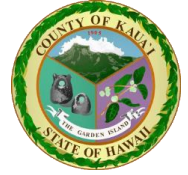
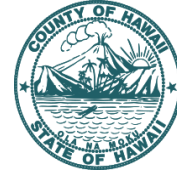
Online Payments*



2,022

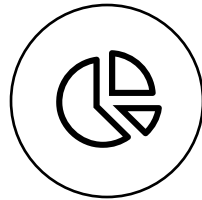
Licenses and
Permits Processed*

*August 2017 – June 2024



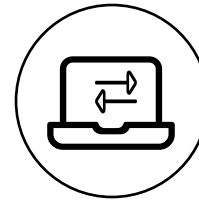
Metrics & Successes

Kauai Liquor Application:



\$131K

Online Payments*

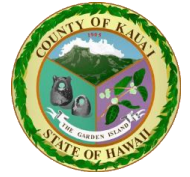
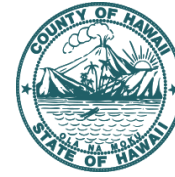


633

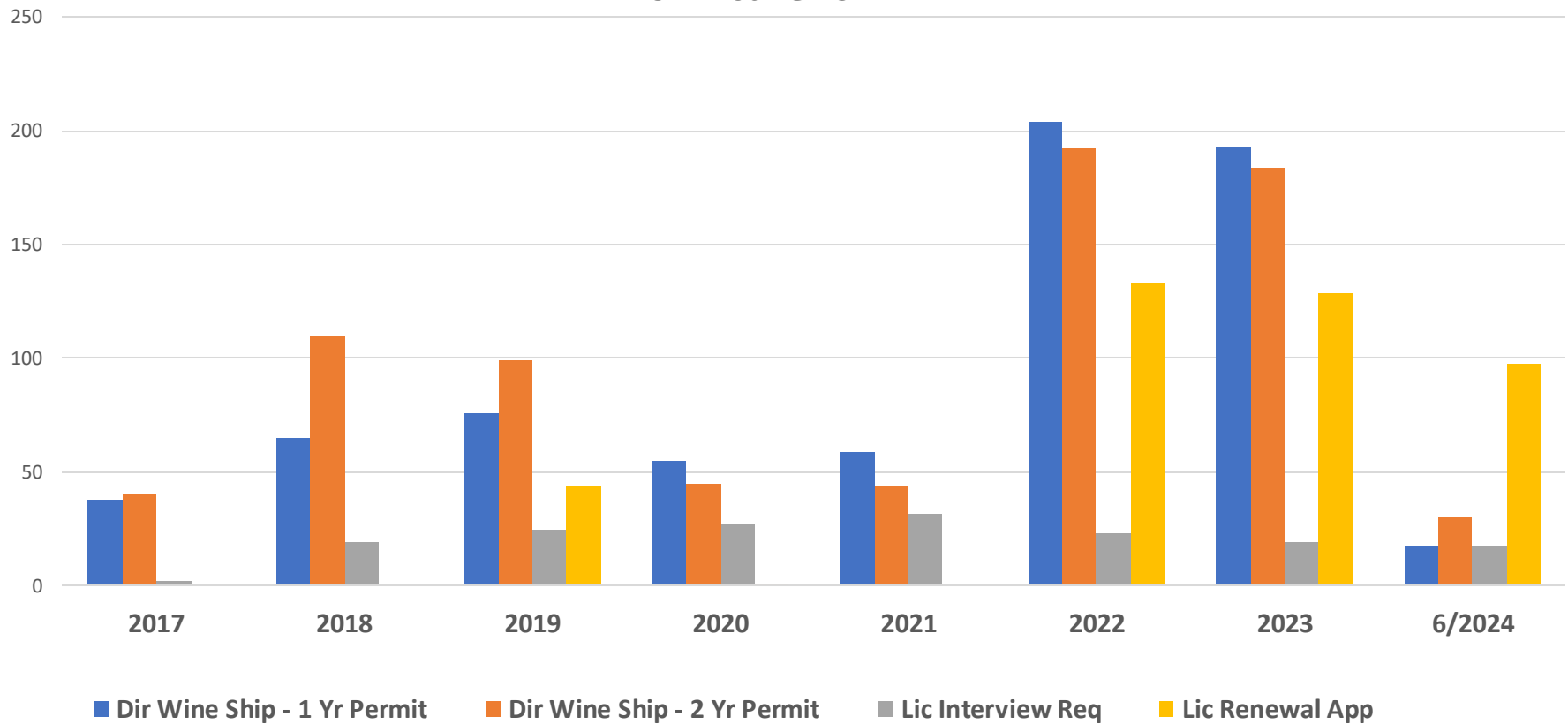
Licenses and
Permits Processed*

*November 2022 – June 2024

Metrics & Successes



Liquor Permits, Interview Requests, & Renewals
Transactions - County of Hawaii
2017 - June 2024



County of Hawaii and County of Kauai
Liquor Licenses and Permits
Application Review



Mahalo!