



Office of Enterprise Technology Services (ETS)

Project Name: Single Sign-On Support

Business Model: Fixed Rate

Project Overview

Problem – ETS and Tyler are currently implementing the SSO solution using Microsoft Azure B2C.

Solution – This SOW amendment addresses a change in scope and timeline for this project. ETS has decided to move away from Microsoft Azure B2C as the single sign-on solution and move to ForgeRock Ping Identity. Production launch timeline pushed to February 2025.



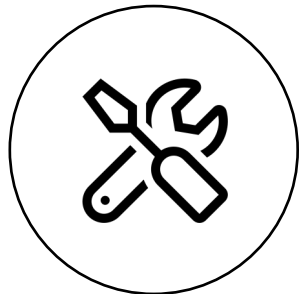
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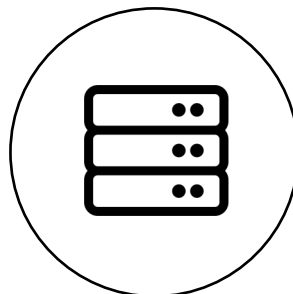
Fees & Cost Structure

\$ 24,188.47*



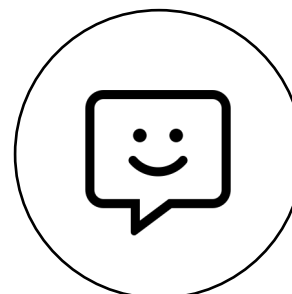
Development

\$ 0



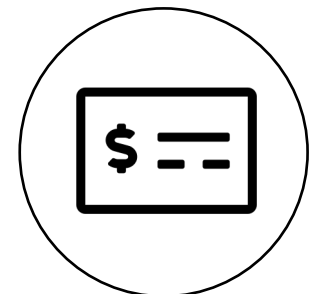
Hosting
(Annual)

\$ 10,471.20**



Maintenance/Support
(Annual)

\$ 0.00



Transaction Fees

* The development cost of \$24,188.47 is in addition to the existing development fee of \$528,868.90.

** The \$10,471.20 is an existing maintenance and support fee. There is also an existing Customer Service fee of \$2,094.24 per month for up to 1,000 inquiries plus \$2.00 per inquiry + General Excise Tax thereafter for non-portal services integrating with our SSO solution.