



Department of Labor and Industrial Relations – Unemployment Insurance Division

Project Name: Unemployment Insurance Collection Payments

Business Model: Hybrid (Fixed Rate and Transaction Based)

Project Overview

Problem – Currently all Unemployment Insurance (UI) overpayments are accepted at the office or via mail. Credit/debit card payments are accepted by phone or in-person. Paper checks are accepted by mail or in-person. There is no means to submit an online payment.

Solution – Tyler Hawaii's payment system will be integrated with the existing UI system to allow users to make their UI overpayment via online credit card or eCheck. Fund disbursement and financial reporting will be provided by Tyler Hawaii.

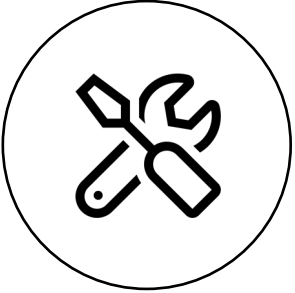
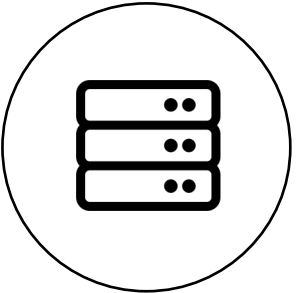

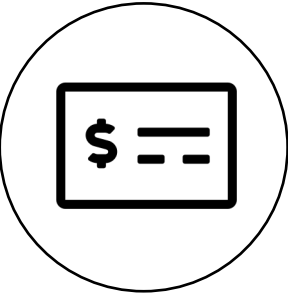


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Fees & Cost Structure

\$ 6,282.72	\$ 0	\$ 12,565.44	\$ 0.00*
			
Development	Hosting (Annual)	Maintenance/Support (Annual)	Transaction Fees

* For all transactions completed, there will be a transaction fee for credit card or eCheck payments. Details on the following page.



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Transaction Fees Breakdown

- Transaction fee of \$0.00 plus
- Credit/debit card or eCheck fee:
 - 2.5% Credit/debit card fee; or
 - \$1.00 eCheck fee

Statutory Fee(s)

- varies

Collections

- Current UI transactions: 6,200/year
- Current UI collection amount: over \$2.7M