

## Access Hawaii Committee (AHC) Meeting

October 5, 2023

01:00 p.m.

1151 Punchbowl Street, Conference Room 410, Honolulu, Hawaii 96813

This meeting will be conducted remotely. Members of the public may participate via interactive conference technology (ICT) or in person at the physical meeting location indicated above.

### Join on your computer, mobile app or room device:

[Click here to join the meeting](#)

Meeting ID: 296 275 167 226; Passcode: 2y6x5z

### Or call in (audio only)

[+1 808-829-4853, 970966477#](tel:+18088294853970966477)

Phone Conference ID: 970 966 477#

## Agenda

- I. Call to Order
- II. Review and Approval of the August 3, 2023 Meeting Minutes
- III. Public Testimony

Individuals who are unable to provide testimony at this time will be allowed an opportunity to testify when specific agenda items are called.

Individuals may provide oral testimony at the meeting or may submit written testimony in advance of the meeting via email [ahcinfo@hawaii.gov](mailto:ahcinfo@hawaii.gov) or via mail addressed to 1151 Punchbowl Street B10, Honolulu, Hawaii 96813, Subject: *AHC Testimony*. Oral testimony is limited to 3 minutes per person per agenda item via the virtual Teams conference room or in person at the physical meeting location indicated above.

- IV. Signed Statement of Work (SOW)
  - a. **County of Hawaii - Department of Finance – Online and Payment Processing Services - SOW Amendment 2**

This SOW Amendment 2 was an update to the \$2.50 per renewal Tyler Hawaii convenience fee to be absorbed by the County rather than passing on to the citizens and businesses using the online Motor Vehicle Registration Renewal service.
- V. Periodic Review on Portal Service
  1. County of Kauai Real Property Tax Application Review (Attached)
- VI. Review and Approval of the Annual Report Draft on the Operation of Internet Portal; Discussion and Appropriate Action (Attached)

- VII. Portal Program Manager’s Report; Discussion and Appropriate Action
  - 1. Tyler Hawaii Bimonthly Report – Portal Program Updates (Attached)
  
- VIII. Good of the Order
  - 1. Announcements
  
  - 2. Next Meeting: December 7, 2023
  
- IX. Adjournment

*This ICT meeting will allow closed caption transcription to be activated by participants.*

*AHC meeting packet can be downloaded from <https://ahc.ehawaii.gov/meetings/packets/>*

*Auxiliary Aid or Accommodation Due to a Disability*

*If you require an auxiliary aid/service or other accommodation due to a disability, please contact Catherine Arellano-Alcotas at (808) 587-9826 or email [ahcinfo@hawaii.gov](mailto:ahcinfo@hawaii.gov) as soon as possible, preferably at least 3 days prior to the meeting. Requests made as early as possible have a greater likelihood of being fulfilled.*

*Upon request, this notice is available in alternate/accessible formats.*