

Project Summary

Office of Enterprise Technology Services



Project Name: Single Sign-On Phase 2.2

Business Model: Fixed Rate

Project Overview

Problem – Currently, the State of Hawaii has disparate login systems among the various services used across the State. The State has adopted Microsoft Azure Active Directory Business-to-Consumer as their single sign-on (SSO) solution. Tyler Hawaii services currently use their own eHawaii.gov (Lala) login system.

Solution – In Phase 2.1, Tyler created a new version of their eHawaii.gov login system allowing user logins/authentication from MS AD B2C. In Phase 2.2, Tyler will integrate the MS AD B2C login into approximately 80 Tyler Hawaii applications and migrate the existing user base into MS AD B2C.

Benefits – Services can still utilize the eHawaii.gov permission/role-based functionality, but authentication to all Tyler Hawaii services will be through MS AD B2C.

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Significant Benefits:

- Streamlined Access to Services
- Enhanced Convenience and Efficiency
- Improved Service Delivery
- Enhanced Security and Fraud Prevention
- Administrative Efficiency
- Increased service agency portal options
- Progress towards single citizen identity for all State of Hawaii constituent portals

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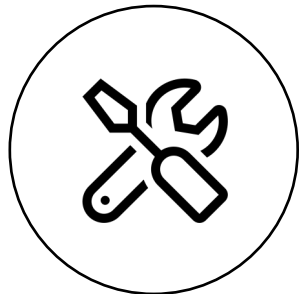


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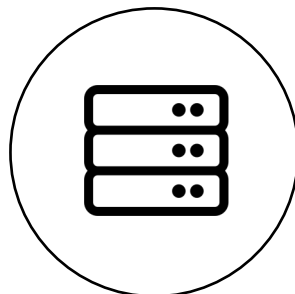
Fees & Cost Structure

\$ 528,868.90



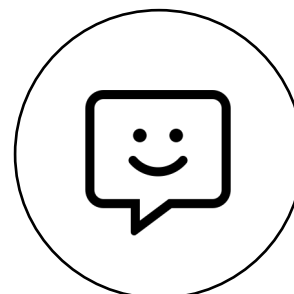
Development

\$ 0



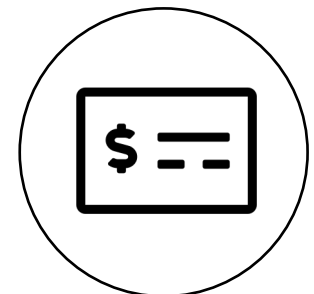
Hosting
(Annual)

\$ 10,471.20*



Maintenance/Support
(Annual)

\$ 0



Transaction Fees

* Existing Maintenance and Support Fee

Other fees include an existing Customer Service Fee of \$2,094.24/month for DCCA non-portal services

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Projected Schedule

Task Duration	Description
July 2023	Project Planning
August 2023 – October 2024	Application Updates (Approx. 81 Applications)
November 2024	PROD Deployment
