

Access Hawaii Committee (AHC) Meeting

June 1, 2023

01:00 p.m.

1151 Punchbowl Street, Conference Room 410, Honolulu, Hawaii 96813

This meeting will be conducted remotely. Members of the public may participate via interactive conference technology or in person at the physical meeting location indicated above.

Join on your computer, mobile app or room device:

[Click here to join the meeting](#)

Meeting ID: 240 052 569 126; Passcode: yWMrY6

Or call in (audio only)

[+1 808-829-4853, 969106922#](tel:+18088294853)

Agenda

- I. Call to Order
- II. Review and Approval of the April 6, 2023 Meeting Minutes
- III. Public Testimony

Individuals who are unable to provide testimony at this time will be allowed an opportunity to testify when specific agenda items are called.

Individuals may provide oral testimony at the meeting or may submit written testimony in advance of the meeting via email ahcinfo@hawaii.gov or via mail addressed to 1151 Punchbowl Street B10, Honolulu, Hawaii 96813, attention to Catherine Arellano-Alcotas. Oral testimony is limited to 3 minutes per person per agenda item via the virtual Teams conference room or in person at the physical meeting location indicated above.

- IV. Approval of Statements of Work (SOW) and Service Level Agreements (SLA); Discussion and Appropriate Action
 1. SOWs/SLAs under Review
 - a. **Office of the Enterprise Technology Services, Single Sign-On (SSO) Azure AD B2C Support – SOW Amendment 3, Exhibit A, and Project Summary**

This SOW Amendment covers Phase 2.2 of the SSO project and is detailed below.

In Phase 2.1, Tyler Hawaii created a new version of the eHawaii.gov Login (Lala) system which allowed user logins (authentication) from Microsoft Azure Active Directory Business-to-Consumer (AD B2C). In Phase 2.2, Tyler Hawaii will integrate the Microsoft B2C login into all Tyler Hawaii applications which currently utilize Lala login and will integrate the existing Lala user into Microsoft B2C.

Development Fees: \$528,868.90
Hosting Fees: \$0.00

Maintenance Fees: \$10,471.20 annually (existing maintenance and support fee)

Transaction Fees: \$0.00

Other Fees: Customer service support fees of \$2,000 + GET per month up to 1,000 inquiries plus \$2.00 per inquiry + GET thereafter (existing Customer Support Terms and Fees)

2. Signed SOW
 - a. **Department of Land and Natural Resources - Division of State Parks – Reservation and Access Management System - SOW Amendment 1**
This SOW Amendment updated the disbursement terms only, and no other changes to the original SOW.

- V. Periodic Review on Portal Service
 1. County of Hawaii/Kauai/Maui Motor Vehicle Registration Renewal Application Review (Attached)

- VI. Review and approval of Tyler Hawaii’s Financial Reporting; Discussion and Appropriate Action (Attached)

- VII. Portal Program Manager’s Report; Discussion and Appropriate Action
 1. Tyler Hawaii Bimonthly Report – Portal Program Updates (Attached)

- VIII. Good of the Order
 1. Announcements

 2. Next Meeting: August 3, 2023

- IX. Adjournment

AHC meeting packet can be downloaded from <https://ahc.ehawaii.gov/meetings/packets/>

Auxiliary Aid or Accommodation Due to a Disability

If you require an auxiliary aid/service or other accommodation due to a disability, please contact Catherine Arellano-Alcotas at (808) 587-9826 or email ahcinfo@hawaii.gov as soon as possible, preferably at least 3 days prior to the meeting. Requests made as early as possible have a greater likelihood of being fulfilled.

Upon request, this notice is available in alternate/accessible formats.