

## Access Hawaii Committee (AHC) Meeting

February 2, 2023

01:00 p.m.

1151 Punchbowl Street, Conference Room 410, Honolulu, Hawaii 96813

This meeting will be conducted remotely. Members of the public may participate via interactive conference technology or in person at the physical meeting location indicated above.

**Join Zoom Meeting:** <https://zoom.us/j/98483984809>

Meeting ID: 984 8398 4809

Find your local number: <https://zoom.us/u/acHILX17Jt>

### Agenda

- I. Call to Order
- II. Review and Approval of the December 1, 2022 Meeting Minutes
- III. Public Testimony

Individuals who are unable to provide testimony at this time will be allowed an opportunity to testify when specific agenda items are called.

Individuals may provide oral testimony at the meeting or may submit written testimony in advance of the meeting via email [ahcinfo@hawaii.gov](mailto:ahcinfo@hawaii.gov) or via mail addressed to 1151 Punchbowl Street B10, Honolulu, Hawaii 96813, attention to Catherine Arellano-Alcotas. Oral testimony is limited to 3 minutes per person per agenda item via the virtual Zoom conference room or in person at the physical meeting location indicated above.

- IV. Approval of Statements of Work (SOW) and Service Level Agreements (SLA); Discussion and Appropriate Action
  1. SOWs/SLAs under Review
    - a. **City and County of Honolulu Division of Treasury – Real Property Tax Payments – SOW, Exhibit A, and Project Summary**

NIC HI will provide the COUNTY with access to a payment platform (the “Payment Platform”) with some administrative features and that allows public users to make online property tax payments.

**Development Fees:** \$0.00

**Hosting Fees:** \$0.00

**Maintenance and Support Fees:** \$0.00

**Transaction Fees:** For all transactions completed, there will be a fixed cost of \$2.50 per property/TMK (tax map key) plus 2.25% credit/debit card fee per transaction.

**Other Fees:** \$0.00
    - b. **Office of Enterprise Technology Services - Single Sign-On (SSO) Azure Active Directory Business-to-Consumer (AD B2C) Support – SOW Amendment 2, Exhibit A, and Project Summary**

This is an amendment to the Original Statement of Work document entitled Single Sign-On Azure AD B2C Support executed by NIC HI and STATE on December 3, 2020. This amendment is to further clarify the terms and fees for customer support of the Single Sign-On (SSO) service.

**Development Fees:** \$0.00

**Hosting Fees:** \$0.00

**Maintenance and Support Fees:** \$0.00

**Transaction Fees:** \$0.00

**Other Fees:** Fixed fee in the amount of \$2,000.00 + General Excise Tax (GET) per month for up to 1,000 inquiries. Thereafter, Government Partner shall pay NIC HI \$2.00 per inquiry + GET.

- V. Tyler Technologies Introduction (Attached)
- VI. Periodic Review on Portal Service
  - 1. Hawaii State Calendar Application Review Report (Attached)
- VII. Portal Program Manager's Report; Discussion and Appropriate Action
  - 1. NIC Hawaii Bimonthly Report – Portal Program Updates (attached)
- VIII. Good of the Order
  - 1. Announcements
  - 2. Next Meeting: April 6, 2023
- IX. Adjournment

AHC meeting packet can be downloaded from <https://ahc.hawaii.gov/meetings/packets/>

Auxiliary Aid or Accommodation Due to a Disability

*If you require an auxiliary aid/service or other accommodation due to a disability, please contact Catherine Arellano-Alcotas at (808) 587-9826 or email [ahcinfo@hawaii.gov](mailto:ahcinfo@hawaii.gov) as soon as possible, preferably at least 3 days prior to the meeting. Requests made as early as possible will allow adequate time to fulfill your request.*

*Upon request, this notice is available in alternate formats such as large print, Braille, or electronic copy.*