

Access Hawaii Committee (AHC) Meeting

December 1, 2022

01:00 p.m.

1151 Punchbowl Street, Conference Room 410, Honolulu, Hawaii 96813

This meeting will be conducted remotely. Members of the public may participate via interactive conference technology or in person at the physical meeting location indicated above.

Join Zoom Meeting: <https://zoom.us/j/95978148463>

Meeting ID: 959 7814 8463

Find your local number: <https://zoom.us/u/agtcXKfl4>

Agenda

- I. Call to Order
- II. Review and Approval of the October 6, 2022 Meeting Minutes
- III. Public Testimony

Individuals who are unable to provide testimony at this time will be allowed an opportunity to testify when specific agenda items are called.

Individuals may provide oral testimony at the meeting or may submit written testimony in advance of the meeting via email ahcinfo@hawaii.gov or via mail addressed to 1151 Punchbowl Street B10, Honolulu, Hawaii 96813, attention to Catherine Arellano-Alcotas. Oral testimony is limited to 3 minutes per person per agenda item via the virtual Zoom conference room or in person at the physical meeting location indicated above.

- IV. Approval of Statements of Work (SOW) and Service Level Agreements (SLA); Discussion and Appropriate Action
 1. SOWs/SLAs under Review
 - a. **Office of Enterprise Technology Services – Single Sign-On (SSO) Azure AD B2C Support – SOW Amendment 1, Exhibit A, and Project Summary**

This Statement of Work covers Phase 2.1 of the SSO project and is detailed below.

Create a new version of eHawaii Login (Lala) system which allows user logins (authentication) from Microsoft Azure Active Directory Business-to-Consumer (AD B2C). Create a new feature in Lala which allows for Microsoft B2C to send user account details for new users to Lala. Create a new feature which allows Microsoft B2C to send account detail updates for existing users to Lala. Integrate Microsoft B2C login into a single eHawaii (NIC Hawaii) application.

Development Fees: \$104,712.00

Hosting Fees: \$0.00

Maintenance and Support Fees: \$10,471.20 (existing maintenance and support fee)
Transaction Fees: \$0.00
Other Fees: Customer service support fees TBD in a SOW Amendment

- V. Discussion of performance of existing Portal Services; Discussion and Appropriate Action
- VI. Review of the revised draft Annual Report on the Operation of Internet Portal; Discussion and Appropriate Action (attached)
- VII. Net Promoter Survey Report; Discussion and Appropriate Action
- VIII. Portal Program Manager's Report; Discussion and Appropriate Action
 - 1. NIC Hawaii Bimonthly Report – Portal Program Updates (attached)
- IX. Good of the Order
 - 1. Announcements
 - 2. Next Meeting: February 2, 2023
- X. Adjournment

AHC meeting packet can be downloaded from <https://ahc.ehawaii.gov/meetings/packets/>

Auxiliary Aid or Accommodation Due to a Disability

If you require an auxiliary aid/service or other accommodation due to a disability, please contact Catherine Arellano-Alcotas at (808) 587-9826 or email ahcinfo@hawaii.gov as soon as possible, preferably at least 3 days prior to the meeting. Requests made as early as possible will allow adequate time to fulfill your request.

Upon request, this notice is available in alternate formats such as large print, Braille, or electronic copy.