

Exhibit A  
Form of Connection Agreement

COUNTY OF MAUI

June 3, 2021

Reference is made to that certain Hawaii eRecording Master SOW dated as of \_\_\_\_\_ (as amended or otherwise modified from time to time, the "Master SOW"), made by the State of Hawaii Office of Enterprise Technology Services ("STATE") and Hawaii Information Consortium, LLC dba NIC Hawaii ("NIC HI"). Defined terms used herein shall have the respective meanings set forth in the Master SOW unless otherwise defined herein. The applicable government entity, County of Maui ("COUNTY"), hereby agrees as follows:

In accordance the Master SOW, COUNTY hereby agrees that this Connection Agreement shall be subject to the terms and conditions of the Master SOW.

Description of Services:

**Connection Services**

NIC HI authorizes COUNTY access to the Hawaii eRecording application.

**Transaction Fee**

COUNTY shall pay NIC HI a fixed fee in the amount of \$0.50 per document recorded in favor of the COUNTY. For documents recorded on behalf of the public, the NIC HI fee is \$3.00 per document recorded. Payments will be made via portal subscriber account or credit card.

Any costs incurred by NIC HI associated with unsuccessful contest of a charge-back, cancellation, or insufficient funds will be invoiced to COUNTY as explained below.

Credit Card Chargebacks:

NIC HI will make an initial effort to collect on all returned payments, credit card chargebacks, etc. NIC HI's customer service staff will endeavor to satisfy merchant bank requests. In the event that NIC HI is unable to successfully contest a credit card chargeback, NIC HI will invoice COUNTY the original transaction amount plus a \$25.00 chargeback fee.

ACH Returns (consolidated ACH via NIC HI only):

Some eCheck (ACH) transactions may be returned due to insufficient funds or because the bank account information was entered incorrectly by the customer. NIC HI will attempt to make initial collections on returned payments. If NIC HI is unable to collect the funds within 7 business days, NIC HI will invoice COUNTY the original transaction amount plus a \$25.00 return fee.

IN WITNESS WHEREOF this Connection Agreement is executed and delivered as of the date first written above.

COUNTY

By: \_\_\_\_\_

Marcy Martin  
Maui Real Property Tax Administrator

Accepted:

NIC Hawaii

By: \_\_\_\_\_

Name: Bertrand Ramos  
Title: General Manager