

Project Name	Opened 0-30		Opened 31-		Opened 61-		Opened 90+	
	Days	Solved	60 Days	Solved	90 Days	Solved	Days	Solved
AG - CSEA_IWA	4	4	20	20	6	6	22	22
ALL - Calendar - Agendas/Postings	0	0	1	1	3	1	81	81
ALL - Feedback App	0	0	0	0	0	0	6	3
ALL - Google Search	0	0	0	0	0	0	2	2
ALL - HBE - Hawaii Business Express	5	3	10	8	7	7	897	879
ALL - Portal	2	2	2	0	1	1	180	164
ALL - Security Incidents	0	0	0	0	0	0	0	0
B&F - Unclaimed Property Search	0	0	3	3	0	0	58	57
DCCA - Agent Search	0	0	0	0	0	0	1	0
DCCA - Annuals	3	2	1	1	10	5	171	162
DCCA - Applications	1	1	0	0	1	0	35	34
DCCA - Business Entity List Builder	0	0	6	3	0	0	1	1
DCCA - Business Name Search	0	0	1	1	1	0	24	24
DCCA - COGS	0	0	0	0	0	0	28	26
DCCA - Condo - AOA	0	0	1	1	0	0	80	77
DCCA - HIDS Insurance Renewals	1	0	1	0	4	2	80	79
DCCA - HIDS Online RPA	0	0	1	1	0	0	82	82
DCCA - HIDS RPA UI	0	0	0	0	0	0	202	202
DCCA - Inikua - Insurance	0	0	0	0	0	0	65	63
DCCA - Insurance CE	1	0	1	0	1	1	46	36
DCCA - Insurance License Search	0	0	0	0	0	0	4	4
DCCA - ISCO	0	0	1	1	0	0	19	19
DCCA - NEW COGS - Certificate of Good Standing	1	1	1	1	1	0	22	22
DCCA - Old Initials	0	0	0	0	0	0	1	1
DCCA - Online CE	0	0	0	0	0	0	33	32
DCCA - Online Doc Retrieval	2	1	18	17	3	3	11	11
DCCA - PVL List Builder	3	2	0	0	0	0	48	46
DCCA - PVL Renewals	3	2	7	3	19	19	325	324
DCCA - PVL Search	1	0	1	1	0	0	34	34
DCCA - Real Estate CE	1	0	0	0	0	0	0	0
DCCA - RICO - Complaint Management System	1	0	0	0	1	1	30	27
DHRD - Applications	0	0	0	0	0	0	28	28
DLIR - Hawaii Unemployment Insurance Express	5	3	4	3	4	2	394	393
DLNR - BOC Documents	0	0	0	0	0	0	1	1
DLNR - CMLS (internal system)	0	0	0	0	0	0	19	18
DLNR - CMLS (public)	9	9	0	0	1	1	54	54

DLNR - Fresh Water Game Fishing License	4	4	5	4	0	0	6	5
DLNR - Hunting	0	0	0	0	0	0	4	4
DLNR - Hunting - Existing Application	0	0	0	0	0	0	2	2
DLNR - Hunting - New Application	1	1	0	0	6	6	55	55
DLNR - Land Court Petitions	0	0	0	0	0	0	0	0
DLNR - Trail Access Hosting	0	0	0	0	1	1	2	2
DLNR - UCC Filings	0	0	0	0	0	0	0	0
DLNR - Vessel Reg Renewal	5	3	6	5	1	1	199	197
DOH - EDRS - Electronic Death Registration System	0	0	0	0	0	0	5	4
DOH - EDRS - Phase I	0	0	0	0	0	0	370	370
DOH - EDRS - Phase II Enhancement Requests-1	0	0	0	0	0	0	25	25
DOH - EDRS - Phase II Enhancement Requests-2	0	0	0	0	0	0	26	26
DOH - EDRS - Phase II Enhancement Requests-3	0	0	0	0	0	0	27	27
DOH - EDRS - Phase II Enhancement Requests-4	2	1	0	0	1	1	49	49
DOH - Wastewater Permits	3	2	4	3	10	10	0	0
DOH-Vital Records	2	0	1	0	0	0	16	12
DOT - Airport Flight Info	0	0	0	0	0	0	0	0
DOT - Airport Status	0	0	0	0	0	0	5	5
GOV - Governor Appointments	0	0	1	1	0	0	19	18
Hawaii - Camping - Big Island	4	3	3	1	2	1	56	53
Hawaii - Property Tax Payments	0	0	0	0	0	0	0	0
HCE - Hawaii Compliance Express	10	9	3	3	7	7	303	299
HCJDC - Ahewa - eCrim	3	0	2	1	5	5	154	151
HCJDC - Sex Offender	1	0	1	1	0	0	60	59
HCJDC - State Id	2	2	8	8	3	3	122	122
HIC - Change Management	42	36	54	50	38	37	1622	1613
HIC - Customer Billing System	1	1	0	0	0	0	19	14
HIC - Documentaion & Policy's	0	0	1	0	0	0	0	0
HIC - eHawaii.common components	0	0	0	0	0	0	3	3
HIC - Funds Transfer Registry	2	1	0	0	0	0	16	13
HIC - General TO-DO	24	16	39	30	29	26	248	235
HIC - Hana - BREGs Business Info	0	0	0	0	0	0	18	16
HIC - Kala	0	0	1	0	2	1	148	117
HIC - Kala Payment Portal	0	0	0	0	0	0	0	0
HIC - Lala - User Management and Authentication	0	0	3	3	1	0	82	77
HIC - Load Balancing	0	0	0	0	0	0	2	2
HIC - New User Interfaces	0	0	0	0	0	0	2	1
HIC - Newsletter	0	0	0	0	0	0	1	1

HIC - Other Maintenance Applications	2	2	2	2	6	5	105	97
HIC - Palapala (Data Archival/ Retrieval)	0	0	0	0	0	0	5	5
HIC - Portal UI Review	0	0	0	0	0	0	27	27
HIC - Refund Requests	10	9	14	13	19	18	447	439
HIC - Reports	0	0	0	0	2	0	76	68
HIC - Secure Download	0	0	0	0	0	0	12	9
HIC - Secure File Transfer Services	3	1	4	4	2	2	31	30
HIC - SOX Compliance	1	1	3	3	0	0	22	21
HIC - Web Mail	0	0	0	0	0	0	2	2
HIC - Website Support	2	1	2	0	2	2	213	196
HIC - www01	0	0	0	0	1	1	1	1
Judiciary - Surveys	0	0	0	0	0	0	18	18
Judiciary - Applications	1	1	0	0	0	0	11	8
Judiciary - Jury Pool	1	1	3	2	1	1	40	39
Judiciary - Kalaiwa Traffic Abstracts	1	1	6	5	2	1	114	106
Judiciary - VIPS	0	0	0	0	1	1	158	158
Judiciary - Warrants	6	5	9	8	0	0	8	8
Kauai - Property Tax Payment	0	0	0	0	0	0	29	27
Kauai - Sewer Payment	0	0	0	0	0	0	22	22
Maui - Motor Vehicle Renewals	5	5	3	3	1	1	12	12
TAX - eFile	35	18	7	7	10	10	376	364
TAX - Tax License Search	0	0	0	0	0	0	46	46
TAX - Tax Refund Search (TRS)	1	1	0	0	0	0	5	5
TAX - Tomcat eFile	0	0	0	0	0	0	18	18